

iScooter





iScooter

US i12



## Customer Service

Our friendly customer service team will work hard to put a smile back on your face. Here's how we can connect:

-  Lifetime technical support
-  [www.iscooterglobal.com](http://www.iscooterglobal.com)
-  [www.facebook.com/iScooterGlobal](https://www.facebook.com/iScooterGlobal)
-  [support@iscooterglobal.com](mailto:support@iscooterglobal.com)

**Thank you so much for your support.**



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# CONGRATULATIONS ON YOUR PURCHASE!

This user manual will help you assemble and operate your new electric scooter. Be sure to read **ALL OF THE INFORMATION** in this manual before reading.



## Note to all riders under 14 years old:

It's very important that you get parental permission before riding your electric scooter. This electric scooter is for kids age of 14.



## Don't ride until you read this:



Always wear a helmet when riding your electric scooter.



Make sure your scooter has a full battery before taking it out to ride.



Always be aware of local road laws and follow them.



Do not ride the scooter under the influence of drugs or alcohol.

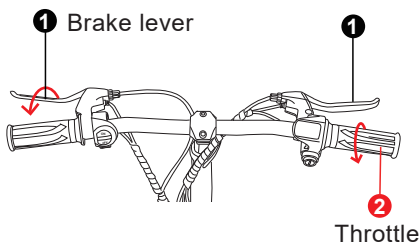


Always respect pedestrians.



Do not ride under wet conditions. The scooter may slide from under your feet, causing injury. Wet conditions may damage the electronics and void the warranty.

## Riding Notice



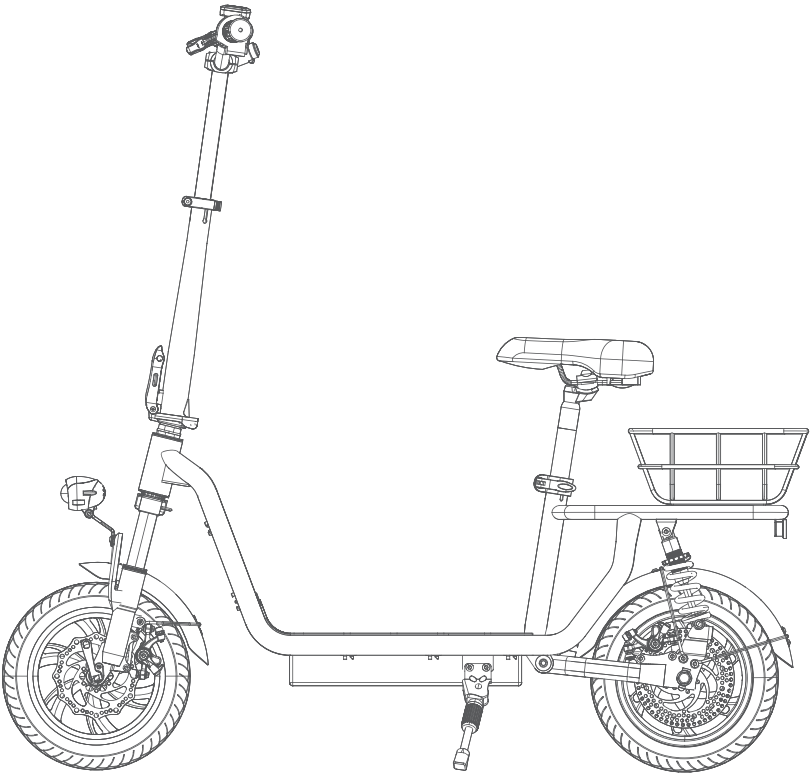
*To accelerate the scooter, you must squeeze and release the brake lever (left or right) before twisting the throttle.*

## WARNING MESSAGE

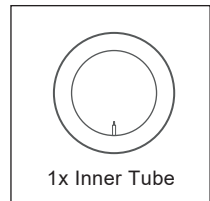
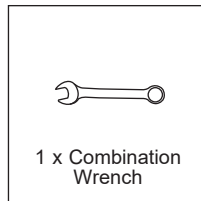
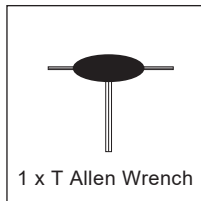
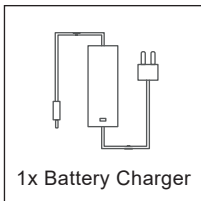
- **Avoid water** — The scooter is not waterproof. The electronics may be damaged due to water and water damage is not covered by our warranty. Riding in wet conditions is also very dangerous and may result in injury.
- **Abuse** — We do not cover physical damage due to negligent care and extreme riding.
- **Whenever you ride the iScooter scooter**, you risk severe injury or even death from loss of control, collisions, and falls. Use caution and ride at your own risk.
- **Do not** modify the product from the manufacturer's original design.
- Keep hands and all body parts away from moving parts while operating the scooter.
- **Before riding**— Be sure to check the scooter over and make sure the scooter is operating correctly before each use.
- **Before riding**— Be sure to check that the braking system is functioning properly; also be sure to check that all safety labels are in place and you understand the safety warnings.
- **Before riding**— Be sure that any and all axle guards, chain guards, or other covers or guards supplied by the manufacturer are in place and in serviceable condition.
- **Before riding**— Be sure to check that the tires are in good condition, inflated properly, and have sufficient tread remaining.
- Never exceed the 264 LBS (120 KG) maximum load rating.
- The electric scooter should never be used by children under the age of 14.
- **Maximum Speed** — Your electric scooter goes the maximum speed of 15 mph (25 km/h).

# UNPACK

You should find each of these items in your box:

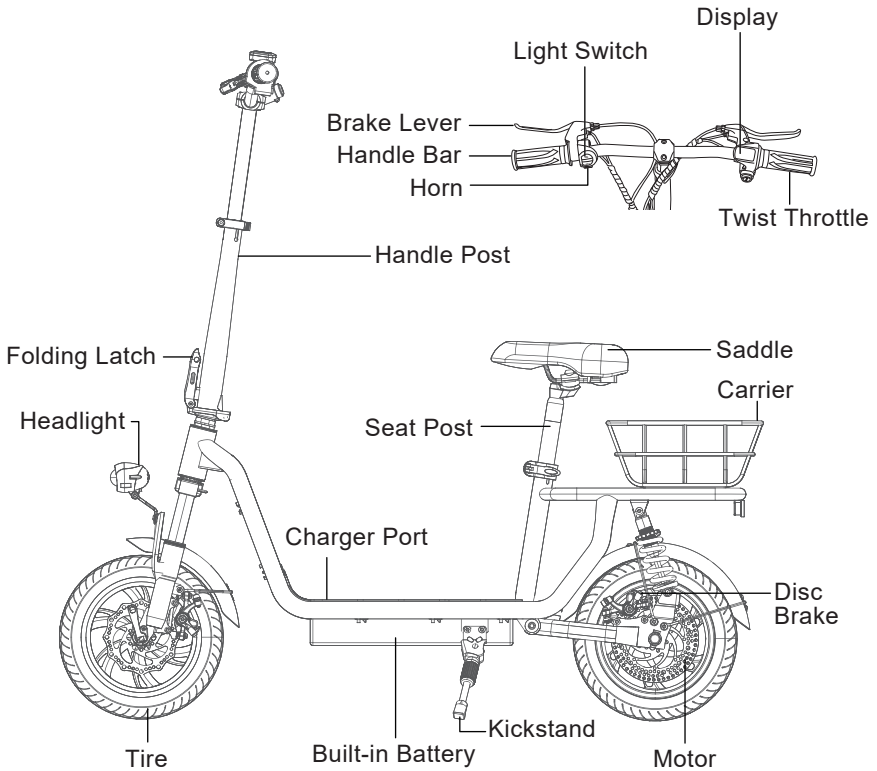


1x Electric Scooter



**Remove all packaging material, then inspect each item for any accidental damage that may have occurred during shipping.**

## GET TO KNOW YOUR SCOOTER



## SPECIFICATIONS

Top Speed	15 mph
Range per Charge *	18-21 miles
Weight Range Up to	264 lbs (120 kg)
Battery Type	36V 7.5Ah
Battery Charger	DC 42V 1.5A
Charge Time	5-6 hours
Motor Power	500W
Power Requirements	AC 100-240V~50/60Hz, 1.8A

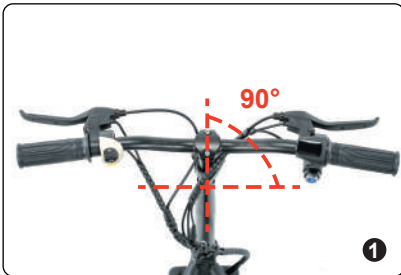
\* About the range: The range is measured under the conditions of a 154 lbs load, at a speed of 9 mph and 77°F.

## ASSEMBLE YOUR SCOOTER



### 1. Unfold the handle post

Stand the handle post upright and close the locking latch.



### 2. Install the handlebar

- Place the handlebar on the slot of the handlebar clamp. Then tighten the bolts that hold the clamp.
- Open the quick-release lever of the handle post clamp. Adjust the handlebar to the desired height and then close the quick-release lever.

### 3. Install the saddle:

Open the quick-release lever of the seat post clamp and insert the seat post into the seat tube. Adjust the seat to your desired height and then close the quick-release lever.





4. Install the rear basket by tightening the 4 bolts after aligning the bolt holes.

#### 4. Install the front wheel

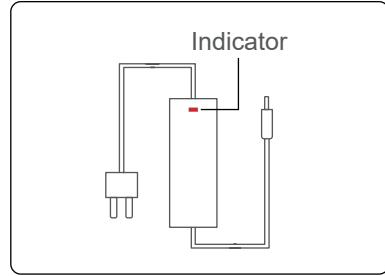


- Find the front wheel.
- Sit the front fork on the front wheel.
- Hold the nut of the quick-release skewer with one hand and turn the quick-release lever clockwise with the other hand.
- Close the quick-release lever.



## CHARGE YOUR SCOOTER

Before using the scooter, you must fully charge the battery.



1. Open the rubber charging port cover.
2. Insert the charging plug into the port.
3. The charger indicator will turn from red to green after the battery is fully charged.
4. When the battery charging is done, be sure to cover the charging port to keep it clear of dust and debris.
5. Charging Time: 5-6 hours.

### Charging Requirement:

Make sure to charge your scooter in conditions that do not exceed 104 degrees Fahrenheit or below 32 degrees Fahrenheit.

## SCOOTER FUNCTION MODE

1. Turn the key to the right to turn the scooter on and turn it in reverse to turn off the power.

**2. Battery level display:** When the battery is fully charged, there are 3 battery level bars. The number of bars decreases as the battery level gets low. When there is one bar left, it indicates a low battery level, and the battery needs to be charged in time.

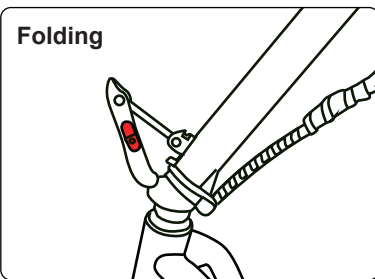
**3. Horn use:** Press the horn button to activate the horn.

## RIDING TIPS

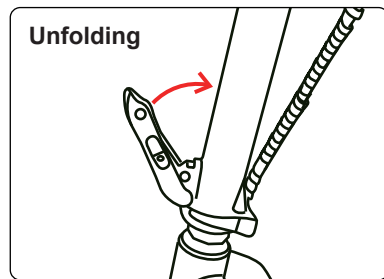
When you start riding your scooter, you need to sit on the saddle, put one foot on the deck, keep the other one on the ground, press the accelerator, and the scooter will start moving forward.

## FOLD / UNFOLD YOUR SCOOTER

Before folding the scooter, make sure the scooter is powered off.



**Folding:** Power off the electric scooter. Push up the safety switch, open the folding latch, and you can fold the handle post.



**Unfolding:** Stand the handle post and close the folding latch until you hear a click. (Make sure the folding latch is tightly closed before each ride.)

## MAINTENANCE & REPAIR

**Regular cleaning and maintain your electric scooter will extend its life.**

### **Cleaning and storage:**

If the scooter is dirty, wipe it clean with a soft damp cloth.

### **Adjusting disc brakes:**

Check regularly to see whether the front and rear disc brakes are properly adjusted. A hex key (included) is required.

- If the disc brake is dragging, slide the arm of the clamp backward along the cable while holding the cable in one hand. Then, retighten the bolt on the brake clamp.
- If the disc brake does not work efficiently, the cable is slack. You need to slide the arm of the clamp forward along the cable while holding the cable in one hand. Then, retighten the bolt on the brake cable clamp.

Notice: The disc brake may squeak when in use until it is broken in. This is normal and does not affect the brake's function or performance.



**Tires:** If you notice that the tire pressure is low, please fill in the recommended PSI on the side of the tire. Recommended PSI: 36

**DO NOT** use alcohol, gasoline, kerosene, or other corrosive chemical solvents to clean the scooter. It can severely damage the appearance and structure of the scooter. Please do not use a pressure washer as it may also cause damage to the electronics.

**Storage:** When you're not using your scooter, store it in a dry and cool place. Avoid storing it outdoors because sun exposure can damage its appearance and may cause wear on the life of the battery and tires.

## BATTERY INFORMATION

Only use the approved power adapter to charge your scooter. Others may cause risk of fire & equipment may be damaged.

Improper disposal of used batteries may seriously pollute the environment. Please comply with local disposal regulations.

Make sure to store your scooter and power adapter in conditions that do not exceed 122 degrees Fahrenheit or below -4 degrees Fahrenheit.

**Warning** - Risk of Fire - No User Serviceable Parts. Prolonged exposure to UV rays and rain may damage the enclosed materials. Store the scooter indoors when it is not in use.

## CONTACT US

Contact us if you experience issues relating to riding, maintenance and safety, or errors/faults with your iScooter i12 electric scooter.

✉ [support@iscooterglobal.com](mailto:support@iscooterglobal.com)

🌐 [www.iscooterglobal.com](http://www.iscooterglobal.com)