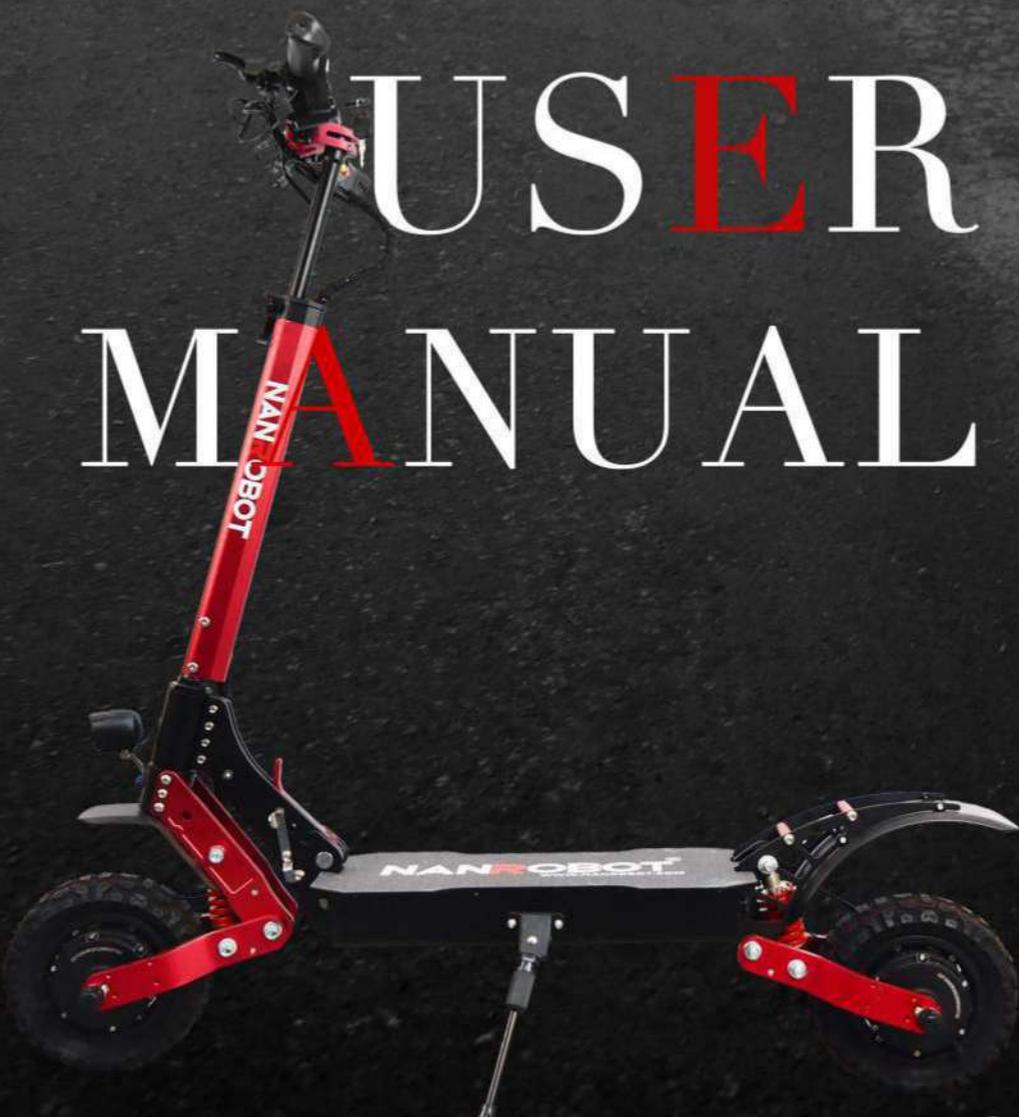


NANROBOT

D4+

This manual contains important information to help you use your product more safely.

USER MANUAL



NANROBOT®

OFFICIAL SITE: WWW.NANROBOT.COM

CONTACT & SUPPORT EMAIL: SUPPORT@NANROBOT.COM

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REQUIRED CHECK BEFORE RIDING

WARNING!

Please read this manual carefully before using the product.

CHECK THE SCOOTER BEFORE RIDING

CHECK THE SCOOTER BEFORE RIDING

1. Check that the control panel turns on.
2. Ensure that the brakes are working properly.
3. Check that the brake pads are not damaged or need replacing.
4. Make sure the seat is stable and secure.
5. Check that the horn is operating correctly.
6. Ensure the switch for Eco and Turbo mode switch are working normally.
7. Make sure the voltage value is within the normal range of 43V-58.8V.
8. Make sure the folding mechanism is in good condition and operational.
9. Prolonged Exposure to UV Rays, Rain and the Elements May Damage the Enclosure Materials, Store Indoors When Not in Use.
10. WARNING-To reduce the risk of injury, user must read instruction manual.
11. WARNING-Risk of Fire and Electric Shock-No User Serviceable Parts.
12. AVERTISSEMENT-Risque d'incendie - Aucune des pièces ne peut être réparée par l'utilisateur.

Manufacture: shanghai dualtron intelligent technology co.,ltd
Website: www.nanrobot.com
FB:Nanrobot Electric Scooters



SAFETY GUIDELINES

SAFETY PRECAUTIONS

1. Always wear a helmet and knee and elbow pads when riding.
2. When first riding the scooter maintain a low speed and slowly increase speed as riding skills improve.
3. Do not ride the scooter on rainy days.
4. Riding through puddles is not recommended.
5. Children under the age of 16 are prohibited from riding.
6. The handlebar should be adjusted to an appropriate and comfortable position.
7. When going downhill, ensure you are driving slowly to avoid accidents.
8. Obey all traffic rules.
9. Ensure all screws are in condition and appropriately fastened.
10. Charging Instructions-Use only with specified charger in instruction.
11. The slope of riding: $<30^{\circ}$.
12. The range of The environment temperature when riding or charging: $0-40^{\circ}\text{C}$.
13. Store in a cool, dry and ventilated place when not in use.
14. Don't throw it away arbitrarily when it's break.



PRODUCT SPECIFICATIONS

| ELECTRIC SCOOTER SPECS | |
|------------------------|-------------------|
| MODEL | D4+ |
| NET WEIGHT | 59.5 LBS |
| SIZE | 48*44.9*22.5 INCH |
| CHARGING TIME | 10-12H |
| WHEEL DIAMETER | 10 INCH |
| RANGE | 34-40 MILES |
| MAXIMUM SPEED | 25KM/H |
| WEIGHT RANGE | 50-100KG |
| INPUT | 58.8V 2A |
| LITHIUM BATTERY | 52V 23.4AH |
| MOTOR | 1000W*2 |
| SUITABLE FOR AGE | >21age |



SAFETY GUIDELINES BEFORE RIDING

CHECK THE FOLLOWING PARTS OF THE PRODUCT AFTER UNBOXING

1. Check if there is a tool kit.
2. Check for a charger.
3. Check if there is a voltage lock key.
4. All nuts and screws should be tight.
5. Seat (if available).
6. Test the brakes.

PACKING LIST



UNBOXING

IMPORTANT CHECKLIST



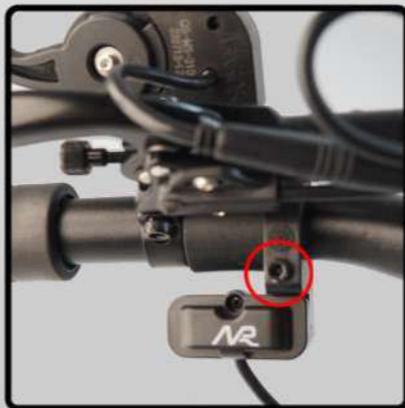
Check whether the LCD control panel screws are tightened.



Make sure the voltage lock and light button screws are tightened.



Check whether the brake lever screws are tightened.



Check whether the SINGLE/DUAL button screws are tightened.

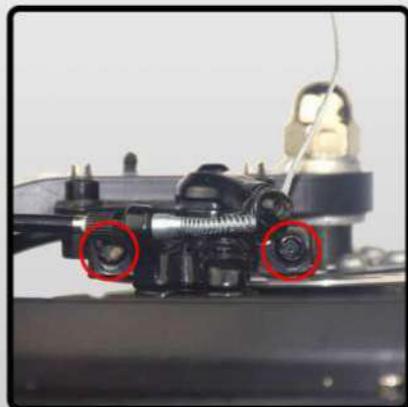


UNPACKING INSPECTION

Inspection Of Each Component After Unboxing



Check whether the ECO Button is locked and fasten as the picture show



Adjust the brake callipers as the picture show



Mount the seat base



Place the seat in the seat tube



FOIDING OPERATION

POLE FOLDING OPERATION



Cognitive folding unit



① Press the silver snap in the direction of the arrow so that the black post completely leaves the lower slot and pull the red folding stick in the direction of the arrow.



② Lower the pole in the direction of the arrow



③ When the black post is caught in the upper slot, the folding is completed.



UNFOLDING OPERATION

POLE UNFOLDING OPERATION



① Press the silver snap in the direction of the arrow to completely remove the black post from the upper slot



② Keep pressing the silver snap and push the lever in the direction of the arrow



③ After the black post clasps the lower slot, push back the red folding stick in the direction of the arrow



④ Push back the red folding stick and restore the pole



ROD HIGH TELESCOPIC OPERATION

ROD HIGH TELESCOPIC OPERATION



① Push the fastening buckle in the direction of the arrow



② Loosen the fastening clip in the direction of the arrow



③ Press the silver buckle and adjust the pole up or down as you wish (there are three heights to choose from)



④ The silver fixing buckle clasps the height hole, tighten the fastening buckle and turn it back in the direction of the arrow

CHARGING & RANGE

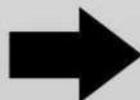
NOTE: When connected to the charger, the red light indicates that the scooter is charging. The light will turn green when fully charged.

Be sure to close the charging port cap when driving or storing except when charging. Use only genuine chargers.

Range: 18-20 miles. The range of the scooter depends on many factors: road conditions (off-road, uphill), weather, rider's bodyweight, frequent braking and acceleration, single/dual drive, gears 1/2/3 etc.

POWER TURN ON/OFF

- 1** Insert the key into the power lock and turn to unlock your scooter.
- 2** Press the POWER key for 3 seconds to turn on.



You can turn off power either directly via the power lock or turn it off by pressing and holding the POWER key on the control panel for 3 sec.

HANDLEBAR CONTROLS



Lcd Control Panel



Horn Button



Light Button



Turn Signal Button



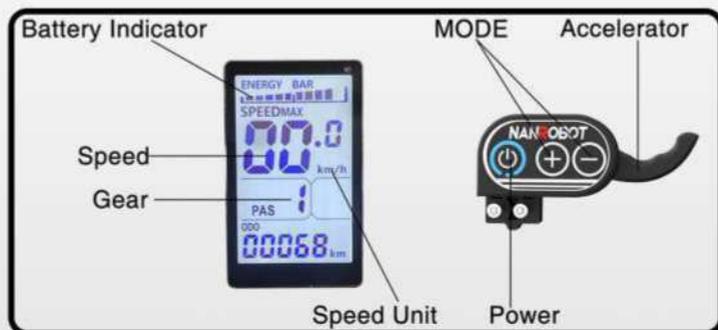
Power Lock



Single/Dual Drive Switch


CONTROL PANEL INSTRUCTIONS

CONTROL PANEL



- **POWER:** long presses will either start or shut down the scooter)
- **MODE:** parameter setting key
- **Gear:** current gear (gears: 1, 2, 3)
- **Switch Gears:** Pressing the key (⊕ ⊖) allows you to change gears, shifting from level 1 (slowest) to level 3 (fastest).
- **Short press the key (⏻) to switch between:** TIME, TRIP, ODO, VOL.
- **N-Soft:** A hard start requires greater momentum to start the scooter into motion.
- **Speed Unit:** MPH, KMH.
- **Battery Indicator:** current battery capacity.

1. The panel will automatically turn off after three minutes of inactivity.
2. A short press of the **POWER** key (⏻) allows the user to change the display content of the instrument (TIME. TRIP. ODO, VOL, etc.) When 00:00 is displayed, the panel is indicating current run time (TIME display). When TRIP is displayed, it indicates the mileage for that particular trip. When ODO is displayed, the total mileage of all trips is shown. The VOL display indicates the battery voltage.

PARAMETER SETTINGS

Press and hold both POWER (⊕) and MODE (⊖) keys at the same time to enter the mode settings menu. Short pressing either MODE (+1) or POWER (-1) will change parameter items. Once at the desired parameter, holding MODE will change the value to flashing and all for that parameter to be modified. A short press to the POWER key will decrease the value, and a short press on MODE increases the value. After the modification is completed, hold the MODE key down to set and save the value, the flashing will also stop.

Note: Please keep the default values of the parameter settings; please do not change these values.

FOR EXAMPLE

How to disable EBS (Electric Braking System)

Press and hold both the POWER (⊕) and MODE (⊖) key simultaneously to enter the settings, and short press MODE (or POWER) until P9 is displayed. Then hold MODE to select P9, short press POWER or MODE to change it to 0. Then long press MODE to save the changes.

| Parameter settings and definition | | |
|-----------------------------------|---|--------------|
| P00 | Wheel diameter: Unit:inch; Precision: 0.1 | Default=10 |
| P01 | Voltage cut off. When the voltage drops to 43.0V, undervoltage protection will be started and the power supply will be cut off automatically. | Default=43.0 |
| P02 | Magnetic poles in hub motor. Do not change it . | Default=30 |
| P03 | Speed sensor function. Do not change it. | Default=1 |
| P04 | Speed units: 0=km/h 1=mile/h | Default=0 |


PARAMETER SETTINGS

| | | |
|-----|---|-------------------|
| P05 | Non-kick start / Kick start 0=Non-kick start 1=Kick Start | Default=0 |
| P06 | Turn on / off cruise control 0=Non-cruising 1=Cruising | Default=0 |
| P07 | Start: 0=Slow start 1=Power start | Default=1 |
| P08 | Max output (max speed) 1-100% | Default=100 |
| P09 | EBS brake settings: 0 = EBS off 1 =weak EBS 2 = strongest EBS | Default=0 |
| P10 | — | Reserved function |

COMMON ISSUES AND SOLUTIONS

Issue 1: Both the headlight and horn are not working. This happens when the headlight is defective and is solved by replacing the headlight.

Issue 2: The scooter is not charging. The issue may be with the charging port. If the charging port is burned out, it will require replacing. The other may be that the charger is damaged. In either case, please contact customer service via e-mail to receive a solution.

Issue 3: The brake pads produce abnormal sounds. Generally, this is due to malposition. Please use the tool kit and adjust to the correct place.

MAINTENANCE & FAQ

The screws should be regularly maintained, inspected and tightened. Especially the screws on the folding mechanism, brake system and motors (axle nuts).

1. Tighten the folding mechanism screws, handlebar, front & rear shock absorbers, front & rear wheel axle nuts.
2. Brakes: if you find rust or excessive wear on the brakes, which will occur with regular use over time, the brake pads and brake discs should be replaced.
3. Motor: Check the motor wires regularly. All exposed wires should be wrapped with electrical tape.
4. Tires:
 - (1) Do not inflate the tires beyond the recommended air pressure range.
 - (2) The tires will slide easily in wet conditions. Avoid rain, snow, icy road, wet dirt road, water, poor visibility.
 - (3) Replace the tires on your scooter once wear patterns become evident. This will prolong the use of the scooter.
5. Speed limit removal: please go to P8 and then press the "M" button for 1 minute until your go back to the main menu.
6. Battery & overheat protection: the controllers and the battery has temperature sensors and the scooter stops working when it gets too hot. Please wait about 0.5-2 hours to cool down the scooter or use eco/1st gear to continue riding after 5-10 minutes.

 **CUSTOMER SUPPORT**

Scooters manufactured by Nanrobot are pre-assembled, though some of the parts may require assembly by our customers. To help ensure the safety of your scooter and driving, please check and test everything before using your scooter. If your inspection finds an issue with the scooter, please contact your seller. You can also contact your seller if you need assistance with any of the assembly

SHIPPING

To avoid damage during transport, we have safely packed all of the electric scooter components in foam and cardboard. If there is something broken upon arrival, please take photos of the damaged parts and contact the seller, they will be able to offer you a solution.

MECHANICAL DAMAGE OR MODIFICATIONS

If your scooter is damaged due to an accident or misuse, you can buy replacement parts nanrobot.com, the distributor or seller you made your purchase from, or you can send the scooter to be repaired. The buyer bears all repair costs. If there are other after-sale problems or questions, please send an e-mail to us at support@nanrobot.com.



WARRANTY GUARANTEE

WARRANTY GUARANTEE

We do provide a warranty and offer customer service for our products if you find there is a quality issue. You can do this by contacting us, and we will offer professional instructions and solutions timely.

For the entire scooter, vulnerable parts like tires, brake discs, horn, dash board, light etc. are within the warranty of 90 days Battery and controllers are within the range of 180 days. The frame is within 365 days repair warranty. If the problem is caused by non-human factors, we will provide new replacements for free.

We are not responsible for wrong return and refund loss, the buyer should be responsible for more than 20% return charge, and double-way transportation charge.

EXCHANGES (IF APPLICABLE)

We only replace items if they are defective or damaged. We do not accept returns but do offer exchanges; all inquiries can be directed to us via an e-mail at support@nanrobot.com.

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