

**HD-C5**

**ELECTRIC BIKE**

**USER MANUAL**

**ROWER ELEKTRYCZNY**

**PODREČZNIK UŻYTKOWNIKA**

**VÉLO ÉLECTRIQUE**

**MANUEL DE L'UTILISATEUR**

***Hidoes***

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# USER MANUAL

# ***Hidoes***

PLEASE READ THE INSTRUCTIONS CAREFULLY BEFORE RIDING



Scan QR Code Or Enter URL for Online Installation Video

[https://www.youtube.com/playlist?  
list=PLKqKTUIt8c3Ws0aOcDoUYF4iJ8xaEAZ1Y](https://www.youtube.com/playlist?list=PLKqKTUIt8c3Ws0aOcDoUYF4iJ8xaEAZ1Y)



# Read This Manual Before Using

Why Is It Necessary To Read This Manual Before Operating?

- 1、 This manual was written to help you understand the proper use and maintenance of the Hidoes line of electric bike.
- 2、 It is important to understand the functions and features of the new Hidoes electric bike before operating it as it will allow you to enjoy it from every ride.



## Disclaimer & Warning

During the cycling process, comprehensive safety measures should be taken, and risk awareness and good judgment should be maintained at all times to avoid injuries as much as possible.

- The responsibility for Hidoes maintenance is yours! Proper and frequent maintenance will reduce risks of injuries.
- Please wear a helmet, protective gear, and other safety measures when riding.
- Always follow local laws and regulations.
- Do not perform stunts, spins or jumps; if you insist on doing these dangerous actions, please take full protective measures.

# Product & Component Display

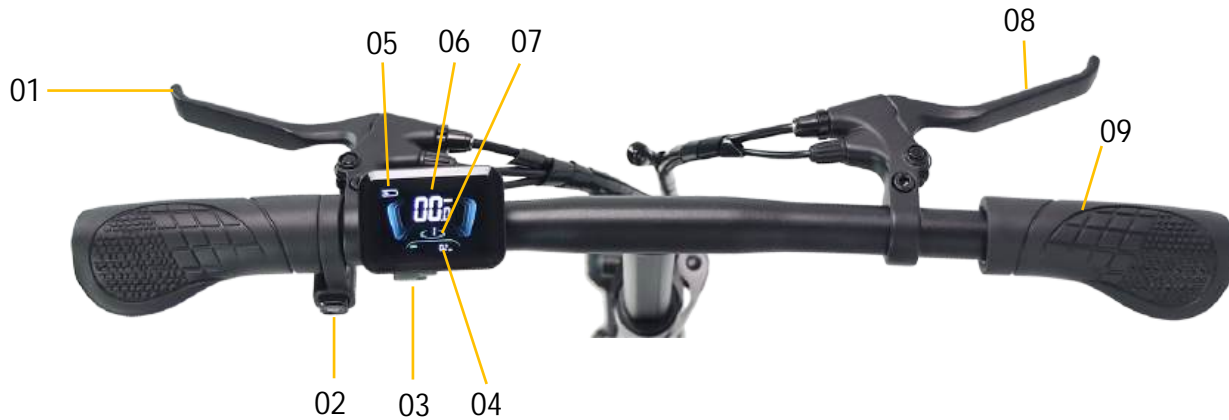


01: Brake  
02: Meter  
03: Handle  
04: Fixed fastener  
05: Riser folding clip  
06: Headlights  
07: Front fender

08: Front fork  
09: Front wheel  
10: Disc brake plate  
11: Saddle  
12: Seat fastener  
13: Battery box  
14: Key hole

15: Pedal  
16: Rear wheel seat  
17: Tail lights  
18: Rear wheel fender  
19: Rear wheel  
20: Motor  
21: Kickstand

# Product & Component Display



01:Brake lever

02:Horn button

03:Acceleration control gear/Lamp  
Button/Power on button

04:Total mileage

05:Battery level

06:Speed

07:Gear

08:Brake lever

09:Handle

# Product Parameters

Model	HD-C5	Tire Size	14 inch
Battery	36V/10.4Ah	Tyre Type	Off-road Air tires
Power	250W	Charging time	6~8 Hours
Display Screen	Color	Frame Material	Iron & Aluminum alloy
Max Speed	15.5MPH （25KM/H）	Net Weight	22.4KG
Range	18-28KM	Gross Weight	28.85KG
Max Load	120KG	Package Size	79*36*59cm
Brake	Front and rear disc brake		
Light	Front LED headlights and tail lights		
Adapter	Input 200-240 V~50/60Hz 1.8A, Output 42V 1.5A		
The max load capacity is the maximum weight that the ebike can withstand. The weight of the tester is 80kg, and the range of the flat road test is 18-28km. The length of the range depends on the weight of the rider, the riding conditions, and the temperature; If the weight of the cyclist exceeds 80kg, the road conditions are rough, and the temperature is low, the range will be correspondingly shortened.			

# Products & Accessories



SERIAL NUMBER	ITEM	QUANTITY
1	Charger	1
2	Front Reflector	1
3	Toolkit	1
4	Instructions	1
5	Key	1



# Product Installation

1

Remove the electric bike from the packaging box



2

Remove all the wrapper



3

Unfold the e--bike



4

Bring the body together toward the snap



5

Bringing the frame's folding retention snaps together



6

Hold the body folding latch



7

Press the body and lock the folding latch



8

Lift the headtube



9

Open the headtube folding latch



10

Align the handlebar tube to the headtube hole



11

Insert the handlebar tube into the headtube hole



12

Lock handlebarstube with the locking latchon headtube



13 Stand up the handlebar



14 Unfold the headtube with the body



15 The headtube will click when it close with the mounting clips on the body to indicate that it is locked



16 Place the safety catch in the orientation shown in the photo



17 Push down on the safety latch to lock the headtube to the body



18 Each pedal comes with an "L" sticker or "R" sticker that identifies it as the left or right pedal



19

By turning the right pedal clockwise and the left pedal counterclockwise with your hand, Use tools to tighten pedal screws



20

Align the battery with the rails on the frame



21

Insert the battery compartment along the guide rails



22

Insert the key and turn it clockwise to “ **IGNITION** ” to power on the bike.



23

Press the key inward and turn counterclockwise to “ **UNLOCK** ” to unlock the battery.



24

Open the lock latch on the seat post



25

Insert the seat tube into the hole of the seat post.



26

Press the latch to lock the seatpost



27

Find the on/off button



28

Long press the button for 3-5 seconds to turn on the display.



29

Assembly completed



# Product Folding

1

Press the pedal inward



2

Fold the pedal



3

Find the body folding latch.



4

Open the latch



5

Lift the folding latch's second safety



6

Separate the body to fold





7

Bring the front and rear wheels together



8

Fold the body



9

Unlock the latch on the head post



10

Lower the handlebar by pressing down on it



11

Lock the latch



12

Unlock the headpost's folding latch to the body of the e-bike



- 13 Pull the latch to the left to unlock the second safety



- 14 Separate the headtube from the body



- 15 Complete folding of the e-bike



- 16 Pull the lever under the seat to lift the seat



- 17 Lift the seat





- 18 Grab the battery handle and take out the battery








# Power On & Unlock

Long press  to power on/off the display. If you do not use the electric bike for more than 5 minutes, the meter will automatically shut down.

When the display is powered on, it will show the Current Speed (km/h) and Odometer (km) by default. Short press  to switched cyclically between Trip Odometer (km), Odometer (km), Maximum Speed (km/h), and Average Speed (km/h).


Long Press and hold , the electric bike enters the walk boost mode. The electric bike will walk at a fixed speed of 6 km per hour. Release the button to stop the power output immediately and restore to the state before walk boost.

**The walk boost mode can only be used when pushing the electric bicycle, please do not use it while riding.**

Long Press the  to make the controller turn on the lights and the display backlight becomes dim. Long press  again to make the controller turn off the lights and the backlight restore brightness.

Press  /  to switch gears of the electric bicycle, thus changing the motor output power.

After unlocking, please wear a helmet and protective gear before cycling, and ensure that all functions of the electric bike are normal before starting your cycling.

After cycling, please press and hold the power button  on the instrument panel to turn off the power.

# Safe Driving Warning

Certain countries or regions require specific PPE such as helmet and etc. It is your responsibility to know the local laws and follow them. However, we strongly recommend you to wear a helmet and or other PPE if possible anyway, cause God loves us all.

TIRE PRESSURE: INFLATE TO THE MANUFACTURER'S RECOMMENDED VALUE.

## SAFETY GEAR

Helmet: Most common and deadly injuries from riding are head injuries. Those can be prevented by wearing a helmet. It is extremely necessary for you to wear a helmet PROPERLY before riding the Hidoes electric bike.

Wear a good, properly fitted helmet and other protective gear to reduce the severity of injuries in the event of an accident.

Lower your risk of getting critical head injuries by 85% with a helmet.

Lower your risk of getting elbow injuries by 82% with elbow pads.

Lower your risk of getting knee injuries by 32% with knee pods.

## SAFETY FIRST

If you are uncertain about any part of this manual, please bring your Hidoes and this manual to a local bike shop for professional inspection, assembly and instructions.

To keep yourself safe and to prolong the lifespan of your Hidoes, it is extremely important that you follow the safety guidelines in this manual.

Before you ride your Hidoes for the first time, be 100% sure that it has been assembled correctly. The step-By-step instructions for the assembly are included in this manual. If you are unsure about the assembled product, please bring it to your nearest bike shop. Make sure that the following parts are installed correctly and tightened securely: pedals, saddle height, handlebar (both rotation and height) and wheels.

Ensure that all safety latches, including quick releases and rings, are locked firmly in place.

Ensure all screws and bolts (including those in the front/rear wheels, saddle and brake rotors) are tightened properly. There may be specific instructions given when it comes to securing certain parts of the bike, e.g., you may have to use a torque wrench for safety reasons. Check your brakes before every ride. Exercise extra caution when riding in wet or icy conditions.

The tyres must always be inflated to the correct pressure (as specified on the tyre sidewall) before every ride. Riding the bicycle with either too low or too high pressures will affect bicycle performance, may affect effective electrical assistance range, and may render the bicycle as dangerous. Use an accurate pressure gauge when checking pressures.

Please observe all traffic regulations and other applicable laws, including any laws on lighting.

Do not drink and ride. Alcohol, in any amount, can impair your judgment and increase your risk of getting into an accident., Riding at night or in bad weather can be dangerous.

Do not lend your Hidoes to someone who is unfamiliar with operating the bike. If you do choose to lend your Hidoes to anyone, make sure that they read and understand the instructions in this manual.

**WHEN WAITING AT THE TRAFFIC JUNCTION, ADJUST THE SPEED MODE TO 0 OR HOLD THE BRAKE SO THAT YOU DO NOT START THE E-BIKE IF YOU STEP ON THE PEDAL ACCIDENTALLY.**

Do not perform any kind of maintenance while the E-Bike is turned on or charging.

Before each ride, check whether the quick-release screws are loose and whether the brakes are working. Check the handlebars and screws once a week and charge the bike at least once every three months.

Check the tires and wheels and that it is not showing signs of wear and tear.

# Battery & Charging

## BATTERY

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- **Do not charge the electric bike indoors.**

- Do not power on or operate the electric bike while charging.
- Keep the battery away from children, pets or direct heat.
- Do not expose the battery to high temperature or pressure.
- Please use the original charger included with the bike for charging.
- Please recycle batteries properly to avoid polluting the environment.
- Do not store the electric bike over a long period of time with an almost empty battery.
- To maintain battery health, avoid keeping the battery at full charge for extended periods. Periodically use the bike until the battery level drops below 20%, then recharge it promptly. Never store the battery in a fully discharged state.

## Do not charge if the electric bike has the following conditions occur:

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- The battery leaks.
- The battery is damaged.
- The battery heats up or is deformed.
- The bottom or overall of the deck overheats.

Using, storing, or charging the battery outside specified temperature, voltage, or environmental limits may void the warranty, cause permanent battery damage, or create fire hazards due to thermal runaway.

# Battery & Charging

## First Charge

To maximize battery lifespan, fully charge the battery before initial use..

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Your electric bike's lithium-ion battery incorporates the following safety mechanisms:

1. Cell Balancing Protection: Automatically equalizes voltage across individual cells during charging, preventing capacity mismatch.
2. Overcharge Protection: Terminates charging at 100% SOC (State of Charge) to avoid electrolyte decomposition and lithium plating.
3. Over current Protection: Triggers cutoff when charging/discharging current exceeds prescribed rated value.
4. Over discharge Protection: Disables output when cell voltage drops below proper value to prevent copper anode dissolution.
5. Short-circuit protection: The battery automatically cuts off output upon detecting a short-circuit event.

## How to charge

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1. **Charge in Well-Ventilated Areas,Avoid enclosed spaces to prevent gas accumulation.**
2. Power Off Before Charging,Ensure the bike is powered off. Connect the charger to the bike's charging port.
3. Connect to Power Source,Plug the charger into a standard electrical outlet, then activate the outlet's power supply.
4. Observe Temperature Limits,Charging is prohibited if environment temperature is below 5°C or above 40°C. The battery management system (BMS) may terminate charging beyond these thresholds.
5. Monitor Charging Status:Solid Red Light: Charging in progress.Solid Green Light: Charging completed (100% SOC).
6. Disconnect Promptly After Full Charge:Unplug the charger from both the bike and the outlet immediately upon completion.

## **Battery Maintenance**

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Do not store the battery in a location that exceeds the temperature range of 20°C -25°C /68F-77F. Do not pierce the battery. Refer to local laws and regulations on battery recycling and/or disposal.

If maintained properly, a battery can continue to perform at optimal levels well even powering your bike for many miles. Charge the battery after each ride to prevent the battery from draining completely. To ensure optimal performance and prolonged battery life, use the battery at room temperature(70F /22°C). Using the battery at temperatures below 41F/5°C will shorten battery life and affect performance. Expect battery life and performance at -4F/-20C to be half of that at 70F/22C and to improve when the temperature rises.

### **NOTE:**

Generally, a fully charged battery can last for 90 days in standby mode while a low-power battery can last for 30-60 days in standby mode. Remember to charge the battery after each use. Draining the battery may damage it. The electronic components inside the battery log the battery's charges and discharges. Damage caused by over-discharge or under-discharge is not covered by the limited warranty.

## **ATTENTION:**

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Do not attempt to disassemble the battery as it poses a fire hazard.

Do not ride the bike if the ambient temperature exceeds the operating temperature (see Specifications). Excessively low/high temperatures will curtail the bike's maximum power/torque, potentially leading to slips or falls and resulting in injury or property damage.

# **Cleaning&Storage&Disposal at End-of-Lifespan**

## **Cleaning**

Clean your E-Bike properly to prolong its lifespan and enjoy a smooth riding experience.

Before cleaning the bike, make sure that the power is turned off and the charging cable is unplugged. Otherwise, you may damage the electronic components.. Wipe the E-Bike with a soft, dry microfiber cloth.

Check the wheels for debris. The E-Bike is designed for easy wheel maintenance.

The E-Bike is IPX4 water resistant, which means it is splash-proof. However, do not submerge the E-Bike in water..

Do not let water or any other liquids get into the E-Bike's electrical parts or battery.

### **NOTE:**

Do not use alcohol, gasoline, acetone, or other corrosive/volatile solvents to clean the bicycle. These substances may damage the bike's exterior and internal components.

## **Storage**

Here are some tips on how to store your Hidoes E-Bike.

Before storing the bike, charge the battery fully to prevent over-discharge due to lack of use.

Even if you have not been using your E-Bike for more than one month, you should discharge and charge the battery at least once a month.

Cover the E-Bike to keep dust out, Do not store your bike in a dusty environment as this may damage the bike over time.

**NOTE:**

Store your bicycle in a cool and dry place. Do not keep it outdoors for a prolonged period. Exposure to sunlight and extreme temperatures (hot or cold) will speed up the wear and tear of plastic parts and may reduce battery life.

**Disposal at End-of-Life**

This product must not be disposed of by incineration, landfilling, or alongside household waste. Improper disposal of the battery may lead to overheating, a fire or an explosion and result in serious injury.

The chemicals inside the battery are chemical pollutants. We recommend that all Hidoes products be disposed of as a whole or through an e-waste recycling center, program, or facility.

Local regulations and laws about the recycling and disposal of lithium-ion batteries and/or products containing them vary according to country, state, and region. Check your local laws and regulations on the proper way to dispose of the battery and/or bike. It is the user's responsibility to dispose of their property in accordance with local regulations and laws.

For additional information about where you should drop off your batteries and electrical or electronic waste, please contact the relevant local or regional authorities or waste disposal services.



# After-sales Service

Dear Valued Customer,

Thank you for choosing our product! To ensure smooth installation and optimal usage, we strongly recommend visiting our official website to access video tutorials covering installation guidance and after-sales parts replacement procedures.

**On our website, you will find:**

Step-by-step installation videos demonstrating proper setup techniques.

After-sales replacement guides for maintaining your product's performance.

Should you require further assistance after reviewing these materials, our customer service team remains readily available to address your inquiries.

We sincerely appreciate your trust in our brand.

***Hidoes***

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