



EU V1.2.5

Model: R11

Kids Electric scooter



User Manual



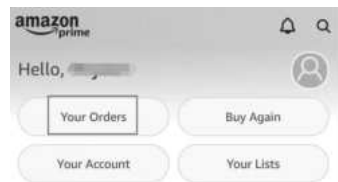
Attention: It is important for you and every rider to read this manual before using this product. Adult supervision is required for the kids electric scooter.

HOW TO CONTACT US ON AMAZON?

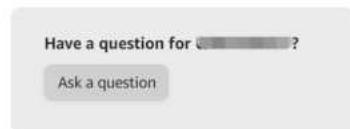
Step 1: **Log in to your Amazon account.**



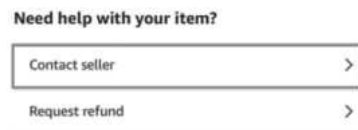
Step 2: Go to **Your Orders**. Select **Problem with order** in the list.



Step 3: Click the **"Ask a Question"** button. Choose your topic from list displayed.



Step 4: Select **Contact seller**.



***If you purchased RCB products by other platforms or channels, please also find the corresponding seller contact support. Thanks for your support and patience!**

EN-----2-17

FR-----18-33

DE-----34-49

ES-----50-65

IT-----66-81

NL-----82-97

PL-----98-113

TABLE OF CONTENTS

I Introduction.....	3
II Riding Safety.....	4-7
III Parts and Functions.....	7-8
IV Specifications.....	8-9
V Assembly.....	9-10
VI Folding and Unfolding.....	10
VII How to Charge.....	10-11
VIII Pre-ride Checklist.....	11-12
IX Learn to Ride.....	12-13
X Warnings and Cautions.....	14
XI Maintenance.....	14-16
XII Storage.....	16
XIII Other warnings.....	17
XIV Maintenance contact information.....	17

I INTRODUCTION

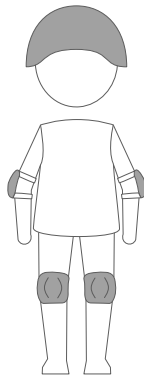
Thanks for choosing R11 (hereinafter referred to as the scooter)!

The scooter is especially designed for smooth and safe riding for the children.

It combines the power of electricity and the style of a traditional scooter.

Enjoy an effortless gliding experience on this cool, ultra-lightweight, and easy to fold scooter.

Before you start, make sure the rider meets the age, height and weight requirements below.



R11

6~15 years

(110 lbs) 50KG

3'9"~5'5"(115~165 cm)

⚠ WARNING

To reduce the risk of injury, adult supervision is required.

Never use in roadways, near motor vehicles, on or near steep inclines or steps, swimming pools or other bodies of water; always wear shoes, and never allow more than 1 rider.

II RIDING SAFETY

Remember that whenever you ride the scooter, you risk injury from loss of control, collisions, and falls. To reduce the risk, you must read and follow all "CAUTION" and "WARNING" notices. Please understand that you can reduce the risk by following the instructions and warnings in this manual, but you cannot eliminate all the risks. Please use common sense when riding.

1. The product is for recreation only. It is not intended for transportation. In order to master riding skills, the rider needs to practice. Use with caution since skill is required to avoid falls or collisions causing injury to the user or third parties.

The manufacturer is not responsible for any injuries, damages or legal disputes caused by a rider's inexperience or failure to follow the instructions in this manual.

2. When entering public places, always comply with the local laws and regulations. In places without laws, comply with the safety guidelines outlined in this manual.

3. Do not allow anyone to ride the scooter on his/her own unless he/she, and the supervising adults have carefully read this manual. The safety of a new rider is your responsibility. Assist new riders until they are comfortable with the basic operation of the scooter. Make sure each new rider wears a helmet and other protective gear.

4. Do not modify the scooter or change parts by yourself. Use only the manufacturer approved parts and accessories. Modifications to your scooter could interfere with its operations, result in serious injury and damage, or void the Limited Warranty.

5. This product must be assembled and adjusted **ONLY** by adults. The scooter contains small parts which can pose a choking hazard. Keep plastic covering away from children to avoid suffocation. Children should not play with the scooter or spare parts of it, nor should cleaning, maintenance, folding and charging be done by children.

Riding Surfaces and Environment:

- This scooter is designed for riding on flat, dry paved surfaces. Ride in an open outdoor space. Make sure there are no pedestrians, skateboards, bikes, scooters and other riders in your surroundings.
- Never use in roadways, near motor vehicles, near steep inclines or steps, swimming pools or other bodies of water. Avoid construction sites, sudden surface changes, drainage grates, potholes, cracks, hydrants, parked cars, speed bumps and other obstacles. Don't ride on loose grounds (such as rocks, gravel or sand).
- Do not ride in the snow or in the rain. Submersion in water may cause the battery to damage, catch fire or even explode.
- Do not ride in extreme temperature conditions or in low visibility, such as at dark or at night.

When Riding:

- Always wear a helmet and other protective gear when riding the scooter. Use an approved bicycle or skateboard helmet that fits properly with the chin strap in place, and provides protection for the back of your head.



WARNING

Protective equipment should be worn. Not to be used on public road.
Never hitch a ride with another vehicle.

- Do not bypass. Slow down when entering unfamiliar areas. Use caution when riding in areas with trees, posts, or fences. Always slow down when turning.
- Be alert and aware of the surroundings both far ahead and in front of you when riding, your eyes are your best tool for safely avoiding obstacles and low traction surfaces (including, but not limited to, wet ground, loose sand, loose gravel, and ice).

- Avoid sudden acceleration and deceleration. Never ride faster than the designed top speed (the top speed can be affected by rider weight, battery level, incline, etc.). As with other vehicles, faster speeds require longer braking distance. Sudden braking on low traction surfaces could lead to wheels slip or fall. Be cautious and always keep a safe distance between you and others when riding.
- Keep both hands on the handlebar and do not carry cargo of any kind. Do not use a cell phone, camera, headphones, ear buds or perform any other activities while riding.
- Do not touch moving or spinning wheels. Keep your hair, clothing, or similar articles from coming in contact with the moving parts.

WARNING

If the scooter makes abnormal sound or signals an alarm, stop riding immediately.

Who Should Not Ride:

- I. Anyone under the influence of alcohol, drugs, or intoxicants.
- II. Anyone who suffers from diseases (especially in the head, heart, back and neck) that put them at risk if they engage in strenuous physical activity.
- III. Anyone who has a health condition that would interfere with their ability to maintain balance.
- IV. Anyone whose age, height and weight is outside the stated limits.
- V. Those with compromised mental abilities who cannot understand the risks and proper operation of the vehicle.

WARNING

This scooter is unsuitable for children under 6 years due to its maximum speed.

Safe Use:

- Do not ride the scooter when the ambient temperature exceeds the operating temperature of the product (see Specifications), because low/high temperatures can decrease vehicle performance and even lead to accidents.
- Always park with the kickstand on a flat and stable surface. Once the scooter is on its stand, check its stability to avoid any risk of falling (by slip, wind or slight jolt). Do not park in a busy area, but rather along a wall.

- It is recommended to conduct regular maintenance of the scooter (see "Maintenance").
- Please read the User Manual before charging the battery (see "How to charge").

⚠ WARNING

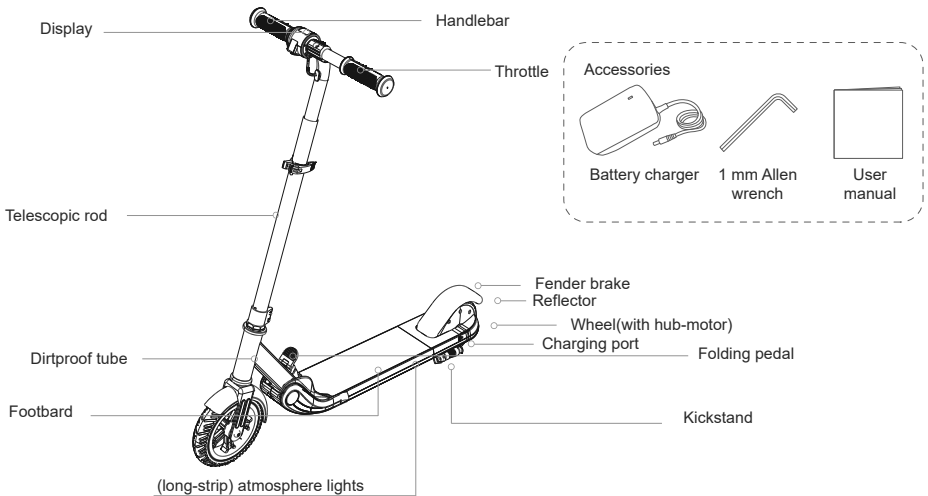
Only use the charger specified by the manufacturer. Only use the battery supplied by the manufacturer.

- Never allow your child to touch any vehicle parts with gaps such as the folding mechanism, fender brake, wheels, the brake system, etc. Do not touch the brake or hub motor after riding, so as to avoid burns due to increased temperature.

III PARTS AND FUNCTIONS

Please familiarize yourself with each part.

The pictures shown are for illustration purpose only. Actual product may vary.



BOX CONTENTS:

- R11 Kids scooter
- Charger
- User's Manual
- Allen Wrench

POWER BUTTON

Press the button to power on or change riding modes.

The mode E is set as default when turned on(the lights around begins to blink slowly).

Press the power button twice in succession to switch between KM/H and MPH. Hold on for 2 second pressing to power off.

	Mode S	Mode N	Mode E
Max.speed	9.3 mph(16km/h)	6.2 mph(10 km/h)	3.7 mph(6 km/h)
Mode switching	shortly press 1 times	shortly press 1 times	shortly press 1 times

Battery indicator

The color indicates the battery level: $\geq 50\%$ green, $20\%-50\%$ yellow, $< 20\%$ red. When an abnormality occurs, both the battery and mode indicators will flash and an alarm will start beeping.

Light button

Press the button to change the color of the atmosphere lights. There are three different colors: pink, blue and yellow.

Bluetooth & Speaker

The R11 has a built-in Bluetooth and speaker device. After switching on, you will hear a "ding-dong" sound, which means that Bluetooth is switched on. Then turn on your phone's Bluetooth and search for a Bluetooth device, the name of the scooter's Bluetooth is R11. After successfully connecting to Bluetooth, you can play music through your phone. Enjoy the music during your ride to make your ride even more wonderful and comfortable.

IV SPECIFICATIONS

	Item	R11
Weight and Size	Net weight / Gross weight	Approx 14.33 lbs (6.5 kgs)/ 17.86 lbs (8.1kgs)
	Unit size(LxWxH)	Approx 37.2x14.9x33.6(945x380x855mm)
	Folded size(LxWxH)	Approx 31.2x14.9x14.1 (795x380x360mm)
Rider Requirement	Payload	44-110 lbs (20-50kg)
	Recommended Age	6—15yrs.
	Recommended Height	3'9"—4'9" (115-145cm)
Vehicle Parameters	Riding Mode	E S N
	Max.Speed	9.3mph(16km/h)
	Typical Range [1]	Approx.5.0miles(8 km);40 minutes
	Max.Slope	Approx.7%
	Traversable Terrain	Flat surface,paved road;obstacles < 0.4in(1cm);gaps < 1.2in(3cm)
	Operating Temperature	14—104°F (-10—40°C)
	Storage Temperature	-4—122°F (-20—50°C) ; 41—86°F (5-30°C) recommended
	IP Rating	Vehicle IPX4
Battery Pack	Charging Time	Approx.5hours
	Battery Type	Lithium-ion battery
	Nominal Voltage	21.6V =

	Item	R11
Battery Pack	Max.Charging Voltage	25.2V \equiv
	Charging Temperature	32—104°F (0—40°C) ; 50—95°F (10-35°C) recommended
	Nominal Capacity / Energy	2600 mAh / 56 Wh
	Battery Management System	Over-heating,short circuit,over-current and over-charge protection
Battery Charger	Model	(Certificated optionally)
	Input Voltage	100—240V~
	Output Voltage	25.2V \equiv
	Output Current	0.5A
	Output Power	20.16W (0.02 kW)
Motor	Motor peak power	200W
	Motor rated power	150W
Others	Braking Method	Foot brake+(optional e-brake)
	Tires	Tubeless tire;material:synthetic rubber
	Battery Indicator	RG LED light
	Mode Indicator	White LED light
	Frame Material	Alluminum-alloy
	Dirtproof tube	Plastic

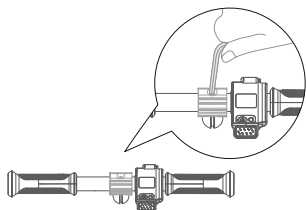
[1]Typical Range:tested while riding with full battery,110 lbs(50kg)load,77°F (25 °C) , 60% of max.speed on average on pavement.

V ASSEMBLY

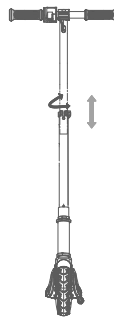
Please familiarize yourself with each part.

The pictures shown are for illustration purpose only. Actual product may vary.

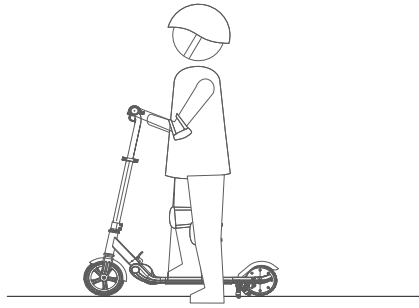
- ① Handle to inside,Fix handle by screw



- ② Stretch the rod length to the right position

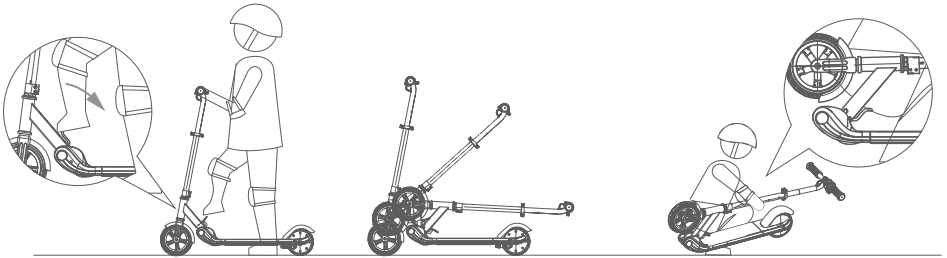


- ③ Park with the kickstand.Step on the footboard,hold the handlebar and push forward to unfold the scooter.



⚠ WARNING
 Power off the scooter before assembling. The brake cable should not wrap around the stem.

VI FOLDING AND UNFOLDING



How to fold:

1. Turn off the scooter and flip down the folding pedal.
2. Hold the handlebar with both hands and step on the folding pedal.

1. Fold the stem down until the folding hook locks into the fender brake.
 *Lift the stem to make sure it's securely folded.

Unfold the scooter:

1. Press the fender brake to disengage the hook.
2. Unfold the stem and push it up until you hear a click. *Confirm that the latching axis on the folding mechanism is secured.
3. Flip up the folding pedal after unfolding.

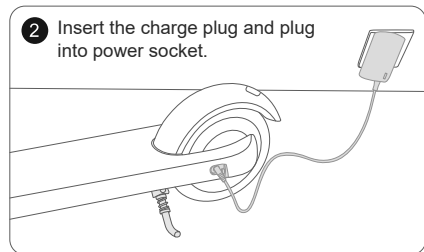
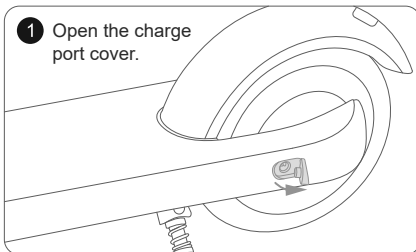
CAUTION

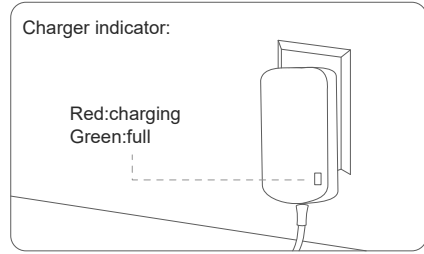
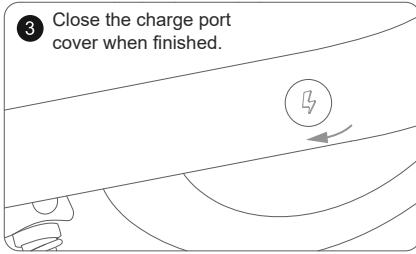
Do not step on the folding pedal while standing on the footboard.

VII HOW TO CHARGE

CAUTION

The charger is not a toy. Children should not be allowed to touch the charging device. Before and during charging, make sure the scooter is turned off.





⚠ WARNING

- Use only the charger specified by the manufacturer. Other types can burst and catch fire.
- Do not attempt to charge your scooter if the charger or the power outlet is wet.
- When there is abnormal smell, sound or light display, stop charging immediately and contact after-sales service.
- Keep away from inflammable and explosive materials when charging, and place the scooter in a place out of the reach of children.
- When not charging, disconnect the charger from the power socket.

VIII PRE-RIDE CHECKLIST

1. Make sure there are no loose fasteners and damaged components. Check all functional parts like the frame, handlebar, tires and make sure the steering system is well adjusted. Ensure that all locking devices are engaged. Check the brake for proper function. When you squeeze the brake lever or stamp on the fender brake, there should be positive braking action.
2. Battery: if the battery level is low (battery indicator is red), please fully charge the battery to ensure normal riding.
3. Always wear a helmet and protective equipment like knee pads and elbow pads. Always wear shoes and proper outfit (sports shoes and clothes are recommended). Never ride barefoot or in sandals. Long hair should be tied back to prevent it from blocking your vision.

4. Do not attempt your first ride in any area where you might encounter children, pedestrians, pets, vehicles, bicycles, or other obstacles and potential hazards.

5. Check and obey local traffic laws and regulations for scooters.

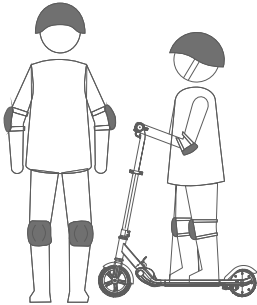
CAUTION

If you have any concern over the safety of the product and for there is symptom of abnormality, please stop using the product immediately and contact the customer service for support.

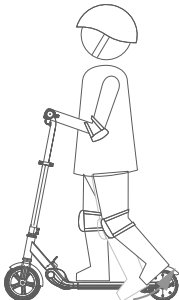
IX HOW TO RIDE

⚠ WARNING

Always wear a helmet and other protective gear to minimize any possible injury in the learning process. To reduce the risk of injury, adult supervision is required.



- ② Hold the handlebar firmly with both hands. Place one foot on the footboard and start kicking with the other foot.



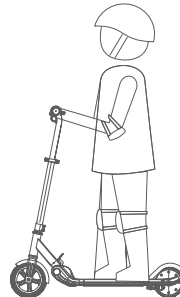
- ① Turn on the scooter. If the battery indicator is red, please charge immediately (see How to Charge).

CAUTION

For the safety of the rider, please ride in Safe mode (see details on page 03) until the rider is comfortable enough to use Turbo mode.



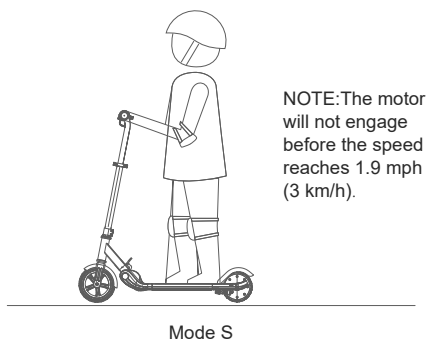
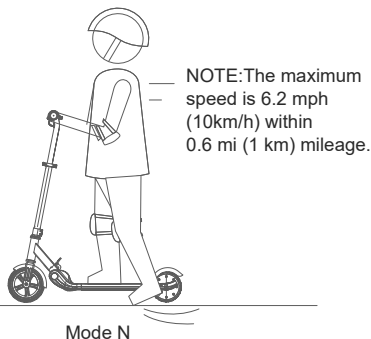
- ③ When the scooter starts cruising, place both feet on the footboard and keep your balance.



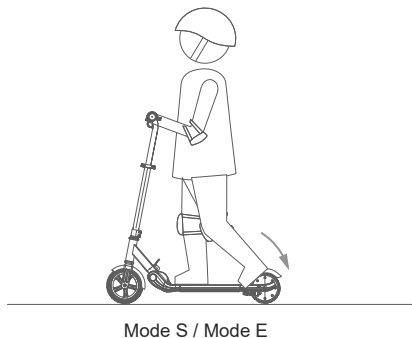
4 Accelerate and Decelerate

	Mode N	Mode S
How to accelerate	kick to go	press the throttle lightly
How to decelerate	squeeze the brake lever and/or step on the fender brake	release the throttle, squeeze the brake lever and/or step on the fender brake

Accelerate



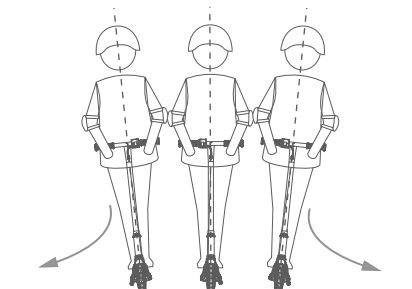
Decelerate



⚠ WARNING

Stay alert and avoid abrupt acceleration or deceleration. Otherwise you risk serious injury due to imbalance, loss of traction and falls. DO NOT perform stunts of any kind. Both tires must remain on the ground at all times.

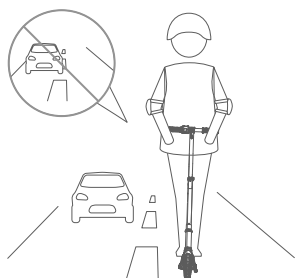
- 5 To turn, shift your body and turn the handlebar slightly. 6 When the scooter has stopped cruising, step off one foot at a time. Be extra cautious when dismounting for the first time.



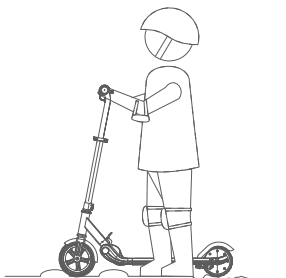
X WARNINGS AND CAUTIONS

⚠ WARNING

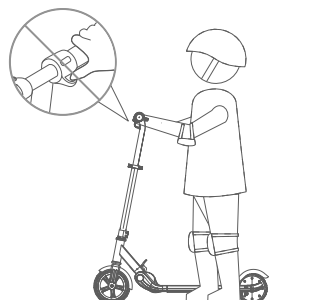
Failure to follow these instructions could lead to serious injuries. Parents or carers must supervise the rider for the whole ride. Make sure you and your child understand all the warnings and safety cautions.



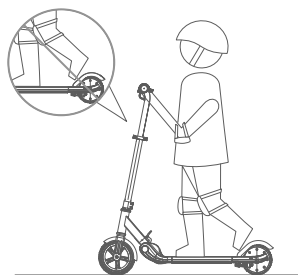
⚠ DO NOT ride on public roads, motorways, or highways. Serious danger or even death can happen.



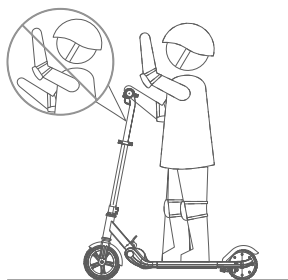
⚠ DO NOT ride through bumpy roads or road bumps. Please get off and push the scooter along.



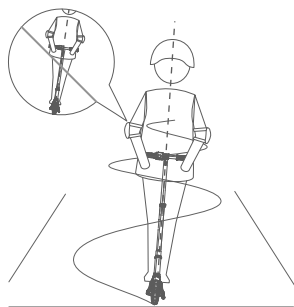
⚠ DO NOT press the throttle when walking along with the scooter.



⚠ DO NOT ride the scooter with only one foot.



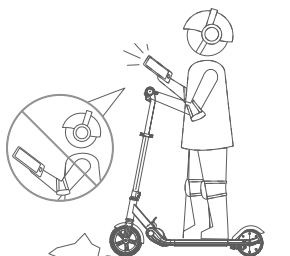
⚠ DO NOT take your hands off the handlebar while riding.



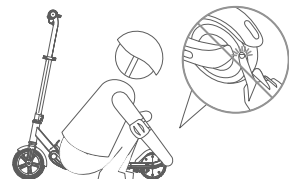
⚠ DO NOT rotate the handlebar abruptly or violently when riding.



⚠ DO NOT ride in the rain. If there is a puddle, please circle around it at a low speed.



⚠ Stay alert and DO NOT perform any other activities while riding.



⚠ To avoid pinching, DO NOT touch parts with gap.

XI MAINTENANCE

Maintenance should be carried out by an adult regularly.

⚠ WARNING

Do not dispose of this product in a landfill, by incineration, or by mixing with household trash. Serious danger/injury can occur because of the electrical components.

CLEANING

Use a soft and wet cloth to clean. Stains hard to remove can be scrubbed with a toothbrush and toothpaste, then wiped off with a soft and wet cloth.

CAUTION

Do not wash your scooter with alcohol, gasoline, acetone, or other corrosive/volatile solvents. These substances may damage the appearance and internal structure of your scooter. Do not wash your scooter with a power washer or hose.

⚠ WARNING

Before cleaning, make sure the scooter is powered off, the power cord is unplugged, and the rubber cap on the charge port is tightly sealed; otherwise you may damage the electrical components.

BATTERY

A well-maintained battery can perform well even after many miles of riding. Charge the battery after each ride and avoid draining the battery. When at 72°F (22°C), the battery performance is at its best and the vehicle can achieve a longer range. Electronics inside the battery record the charge-discharge condition of the battery; damage caused by over-charging or over-discharge will not be covered by the Limited Warranty.

⚠ WARNING

- For information about battery and electrical waste, please contact your household waste disposal service, your local or regional waste management office, or your point-of-sale.
- Do not attempt to replace or disassemble the battery. Do not dismantle or puncture the casing. Keep away from metal objects to prevent short circuit.
- Risk of fire and electric shock. No user serviceable parts.
- Do not store or charge the battery at temperatures outside the stated limits (see Specifications).
- Never charge in areas forbidden by law.

RCB

— **Rock Our Life**

www.rcb-scooter.com